


Understanding Your New Bill

The following section explains your bill, shows how to read your meter and explains why energy bills may vary from month to month, year to year and neighbor to neighbor.

- 1 Account Number**
- 2 Current Amount Due**
Your amount due plainly stated for your convenience.
- 3 Bill Summary**
Summary including previous payments, credits, adjustments and current electric charges.
- 4 Payment Remittance**
Return the top portion of your statement in the return envelope provided. Please write your account number on your check and make sure the return address shows through the window in the return envelope. Please don't fold your payment or in any way attach it to the stub.
- 5 Your Mailing Address**
- 6 Service Address**

FRONT OF BILL
BACK OF BILL PRINTED ON REVERSE SIDE



Expresing life with energy

Check if changes to mailing address, email or phone number entered on back of form.

5 JOHN Q CUSTOMER
000 YOUR STREET
CHEYENNE WY 82001-0000

Please make check or money order payable to:

4 CHEYENNE LIGHT FUEL & POWER
PO BOX 6100
RAPID CITY SD 57709-6100

1 Account Number: 0000 0000 00

Current amount
2 Due October 27, 2009 **\$211.00**

AMOUNT ENCLOSED

Please return top portion with payment. If paying in person please bring entire bill.

6 000 YOUR STREET/CHEYENNE,WY

Rate Code R (WY009/0813888)
Meter Number: CLE0000000

Reading	10/07/09	8573
Reading	09/17/09	8496
20 days		
377 Kilowatt Hours (KWh)		

Your average daily usage was 18.85 kWh
Last year this period it was 17.84 kWh

Service & Facility Charge	\$8.00
Energy Charge 377 kWh @ \$0.08921	\$33.83
PCA 377 kWh @ \$0.00561	\$2.11
Franchise Fee \$43.74 @ 2%	\$0.87
County Sales Tax \$44.61 @ 1%	\$0.45
State Sales Tax \$44.61 @ 4%	\$1.78
Special County Option Tax \$44.61 @ 1%	\$0.45
Total charge this service	\$47.29
Budget Amount Billed	\$67.00

JOHN Q CUSTOMER

Account Number: 0003 8125 30
Amount Now Due: **\$211.00**
Statement Date: 10/07/2009
Please pay by: 10/27/2009

Previous Billing	\$99.00
Payment	\$0.00
Balance Forward	\$99.00
Adjustments/Fees	\$0.00
Current Charges	\$112.00
Total This Bill	\$112.00
Payment Arrangements	\$0.00
Account Balance	\$211.00

Rate Code RG (WY001/0812754)
Meter Number: CLG13461

Reading	10/07/09	8887
Reading	09/17/09	8879
20 days		
8 Hundred Cubic Feet (CCF)		

x0.0845015 Conversion Factor
0.68 Dekatherm (Dth)
Your average daily usage was .03 Dth
Last year this period it was .07 Dth

Service & Facility Charge	\$10.00
Commodity Charge 0.68 Dth @ \$1.8519	\$1.26
GCA 0.68 Dth @ \$2.9624, 13 days	\$1.31
GCA 0.68 Dth @ \$3.5286, 7 days	\$0.84
Franchise Fee \$13.41 @ 2%	\$0.27
County Sales Tax \$13.68 @ 1%	\$0.14
State Sales Tax \$13.68 @ 4%	\$0.55
Special County Option Tax \$13.68 @ 1%	\$0.14
Total charge this service	\$14.51
Budget Amount Billed	\$45.00

7 Pay account balance before November 3, 2009 to avoid a late payment charge.
balance is \$134.57 owing to you. Pay only the amount due in the upper portion of the statement.
ment of their energy bill. Please call us at (307) 638-3361, Toll Free (866) 264-8003, or visit your local Cheyenne concerns.

www.cheyennelight.com

Please Return this Portion with your Payment.


9 Mail all Payments to:
CHEYENNE LIGHT FUEL & POWER
PO BOX 6100
RAPID CITY SD 57709-6100
You may contact CLF&P at:
108 W 16TH ST
CHEYENNE, WY 82001
Office hours: MON-FRI 8AM - 5PM
Phone: 307-638-3361 Toll free: 866-264-8003
EMAIL: info@cheyennelight.com

10 Change of Mailing Address, Phone Number, or E-mail Address.

Street: _____
City: _____
State: _____ Zip: _____
Phone Number: (_____) _____
E-mail Address: _____

0003812530000002110000000211008307

Thank You For Your Payment.



- 7 Detailed Account Information**
This part of your bill contains specific information such as gas/electric usage, meter readings and other key details.
- 8 Description of bill components**
- 9 Cheyenne Light, Fuel & Power Contact Information**
- 10 Change of Address Notice**

BACK OF BILL
FRONT OF BILL PRINTED ON REVERSE SIDE

Understanding Your Bill

Your monthly energy bill may vary from month to month or year to year. There are many factors that can affect your bill including:

■ Seasonal Changes

Warm weather and increased daylight mean more energy for cooling your home. In the winter months, natural gas consumption increases due to cold temperatures and decreased daylight hours.

■ Efficiency of Appliances

Older, less-efficient appliances use more energy. Replacing them with high-efficiency units can significantly reduce your energy costs.

■ Changes in Living Habits

Will keeping Grandma comfortable during an extended summer stay mean turning up your air conditioning? Have you been washing more clothes or taking more baths or showers lately? Such lifestyle changes can increase your energy use.

■ Power or Gas Cost Adjustments

Rates are adjusted because of increases and decreases in the fuel and purchased power prices, in addition to the cost of operating transmission systems required to serve the growing energy needs of our customers. These changes are reflected on your bill as an Power Cost Adjustment (PCA).

Gas Cost Adjustments increase and decrease as natural gas prices fluctuate. This is a dollar for dollar pass through to our customers. To help with the volatility of this commodity, Cheyenne Light, Fuel & Power adjusts this portion of your bill monthly.

Your bill charges are based on actual or estimated usage. The amount due is calculated by using rate schedules approved by the Wyoming Public Service Commission.

If you suspect an error on your bill, please call our customer service department



Electricity always seeks a path to the ground. When you become part of this path, you may be injured or killed. Good conductors include water, your body, tree branches, metal poles and ladders.

Remember to keep your distance by following the 10-foot rule:

When carrying and using ladders and other long tools, keep them at least 10 feet away from all overhead lines, including any lines from the power pole to your home.

Never use your gas range as a heater. It has one purpose – to cook food. When your oven door is left open, it prevents the thermostat from cycling and periodically turning the gas off. This constant burning could create a situation that could cause asphyxiation or fire.

Don't forget to replace or clean your heating system filter several times during each heating season.

Only qualified technicians should work on your gas appliance.