

ENERGY Connection

The Cheyenne Light newsletter for residential customers.



September 2010



Want to Know More about Smart Electric Meter Installation?



Join Cheyenne Light, Fuel & Power on Twitter!

As a registered member of Twitter, you can follow important updates about Cheyenne Light's smart electric meter installation project.

Cheyenne Light will also tweet answers to customers frequently asked questions regarding the new smart electric meters.

Please join us by logging on to twitter.com/CheyenneLight.

Cheyenne Light Citizen Advisory Committee Learns about Smart Meters

What is a smart electric meter and why is Cheyenne Light, Fuel & Power installing them? These were just few of the questions from the Cheyenne Light Citizen Advisory Committee members who came together to learn more about the project.

In April, Cheyenne Light announced it reached an agreement with the U.S. Department of Energy that will provide the utility as much as \$5 million dollars in matching funds to install 38,500 smart electric meters in the Cheyenne area. Installation of the new digital smart meters began in June and is expected to be completed by the end of December. Cheyenne Light contracted with Elster Integrated Solutions and Utility partners of America to install the smart

meters in Cheyenne Light's service territory.

Jane Montoya, Cheyenne Light director of customer service, explained to CAC members that Colorado Electric, Cheyenne Light's sister utility, successfully introduced smart meters to select homes and businesses in the Pueblo area in 2008. This model has provided valuable information that will aid Cheyenne Light in a successful implementation.

The smart meters are being installed to provide increased efficiency and enhanced customer service to Cheyenne-area customers. The meters will send customer-usage information wirelessly to the company's computer system, reducing the need for service personnel to access customers' electric meters on a regular basis.

AMI project supervisor Dan Tinney also spoke to CAC members about the technical aspects of installation. One CAC member asked, "How long will my power be out during installation?" Tinney said the new smart electric meter installation takes 10-30 minutes and that electric customers receive a postcard from Cheyenne Light approximately two weeks before installation.

If you have questions about the new smart electric meter installation program and what it means to you or your business, please contact a Cheyenne Light customer service representative at 307-638-3361.

Improving life with energy

Cheyenne Light
Fuel & Power



Is Your Furnace in Good Operating Condition?

Cooler temperatures are right around the corner. Make sure your furnace is ready to handle the change in seasons.

- To keep your furnace running smoothly, replace or clean the filters. Dirty filters make your furnace run much harder and circulate dirty air through your house. Your owner's manual can tell you the suggested procedures to follow.
- If you have family members with allergies, you may want to consider filters that have special anti-allergen components.
- The venting that is hooked up with the gas furnace should be checked regularly for blockages and debris. If the ventilation is blocked, it could pose a variety of health

hazards including carbon monoxide poisoning.

- It is also a good idea to put a carbon monoxide detector near your furnace to make sure it's operating properly.
- Dirt is the biggest enemy of your furnace. It can waste fuel and drastically lower efficiency. Dirt affects all three basic components of your furnace, so cleaning is the most important part of regular maintenance. The three parts of the furnace should be cleaned: the filter system, the blower, and the motor. If you don't know how to clean the furnace yourself, contact Cheyenne Light for more information.



Hey Kids: You Gotta Play It Safe Around Electricity

Electricity is really important to all of us. It's what runs our lights, TVs, computers and video games. But electricity isn't a toy and can be dangerous. Electricity can shock, burn or kill you. It isn't just power lines that can hurt you if you come in contact with them; you can also be killed by shock from an appliance or power cord in your home if you don't know how to take precautions.



Keep these tips in mind to keep from getting shocked by electricity:

- Never climb utility poles or play on fences around substations.
- Keep electrical cords and wires away from heat and water.
- If you are touching water, never touch electrical devices such as light switches, hair dryers, curling irons, mixers or toasters.
- Don't pull on electric cords to unplug them.
- Keep kites away from power lines, and never fly metallic balloons outside.
- Don't put your fingers in a light bulb socket.
- If you see a fallen electrical wire, stay away.
- Disconnect appliances before cleaning them.

- Tell someone if you see a frayed cord.
- Don't swim during an electrical storm.
- Don't touch overhead wires if you're carrying any kind of tall object.
- Don't climb a tree that has power lines running through or near it.
- Don't use an electrical appliance when you're wet.
- Tell your parents about damaged plugs and cords on outdoor and indoor appliances.
- Don't touch anyone or anything that is touching a downed wire.

Source: Richmond Power and Light

Community Events

- Sept. 6 CLFP Offices Closed
- Sept. 10 AARP Weatherization Workshop
Laramie County Library
Cheyenne, Wyo.
- Sept 23 Symon Awards Breakfast
Benefitting the Wyoming
Business Leadership Network
Little America Resort
Cheyenne, Wyo.

MONTHLY GAS PRICE CHANGE

	August Price (\$/Dth) Natural Gas	September Price (\$/Dth) Natural Gas	% Gas Price Change
Residential	3.11	4.07	30.8
Commercial	3.11	4.07	30.8

• Cheyenne Light filed an application with the Wyoming Public Service Commission requesting the above rates. These rates are subject to the Commission's final approval and are requested to become effective September 1, 2010.

AVERAGE CUSTOMER MONTHLY BILL IMPACT

	August Monthly		September Monthly		% Bill Change
	Avg. Dth Usage	Avg. Bill	Avg. Dth Usage	Avg. Bill	
Residential	2	24.91	2	26.83	7.7
Commercial	14	87.58	13	101.05	15.4

* Dth - Dekatherm - For comparison purposes, September's average usage was used to calculate both bills.

* Average Bill Includes Cheyenne Light Base Rates.

CHEYENNE LIGHT CONTACT INFORMATION

Customer Service:

Local phone: (307) 638-3361
Toll Free: (866) 264-8003

24-Hour Emergency:

Toll Free: (800) 246-1109

Put money in the bank with Energy Efficiency Incentives: Cheyenne Light offers customers incentives to purchase and use energy-efficient equipment to help combat rising energy costs. To learn more, go to www.cheyennelight.com.